



Have a Happy Holiday

Si PAI[®]
INDUSTRIES, INC.

*Wishing you a Happy
and Prosperous New Year
from all of us at PAI*





PAI Achieves ISO 9001:2008 Certification



PAI is pleased to announce its approval to the latest revision of the ISO 9001 standard – ISO 9001:2008. PAI successfully passed an intensive audit by Det Norske Veritas (DNV) of the processes in place at PAI's corporate headquarters which verified compliance to the ISO 9001:2008 standard.



“Achieving certification to the new ISO 9001:2008 standard confirms our commitment to provide quality products and services to our Customers. We continue on our Mission to achieve our ultimate goal of complete customer satisfaction.” says Teresa White, Quality Manager at PAI.

PAI has maintained its ISO certification since November 2007.



PAI HOLIDAY CLOSING



PAI Industries, Inc will be closed for the holidays from 5:00 pm on Wednesday, December 23, 2009 until Monday, January 4, 2010 at 8:00 am. Please check your stock levels so that you are covered during this period.

In order to allow sufficient time to enter, pack and ship all stock orders prior to closing on December 23rd, we must receive your orders by 10:00 am on Monday, December 21st. All emergency orders must be called in prior to 3:00 pm (EST) on Wednesday, December 23rd in order to obtain same day shipment.

Please Note

PAI will also close for our company luncheon at 12:30 pm on Friday, December 18th. We will reopen on Monday, December 21st at 8:00 am. We must receive all emergency orders by 11:00am on Friday, December 18th in order to ship that same day. We hope this will not cause you any inconvenience.

PAI's National Sales Department wishes you, your family and your organization a very happy and safe holiday season. It has been our pleasure working with you this past year, and we are looking forward to an even closer working relationship in 2010.



B-Model Project

Hello everyone,

A lot has happened on the B-Model project since our last newsletter. I'm trying hard to have it rolling down the road by Dec 18. As you can see in the picture the paint is done, cab is mounted and everything looks very nice.

The upholstery is finished and the headliner is a piece of art work. Gotcha Covered Upholstery out of Ft. Lauderdale did all of the fine interior work, you need to see it in person to appreciate the details of this interior.



I ran the engine last week and oil pressures, air pressures, and temperatures were all right where they're supposed to be. I need to concentrate on the wiring now and hope nothing surprises us during that process. And believe me, there have been surprises during the last 4 years of this build. You can reread some of the back issues of the newsletter to get a better idea.

Next issue will have going down the road pictures. I hope everyone has a very nice Christmas and New Year holiday.

J.T.

Visit Our Booth

HDAW 2010

Jan. 18 to Jan. 21, 2010.

Mirage Hotel

Las Vegas, NV

Booth 521

We Heard You

In response to our Customer Survey, you suggested our Technical Support department have an email address to aid in communication.

In addition to calling the Technical Support group, you may now email them with your support needs.

The new email address is
Tech@paiindustries.com.

To reach our technical support direct, please call: PAI Technical Support: 866-994-3844